

Dear Parents and Carers

We are pleased to announce that Turner Free School is installing an efficient registration system this term, which will allow for electronic registers for snacks at break time as well as improving the way we take registers for lunchtime. This system will provide us with a more efficient, faster and ultimately better quality of service. ParentPay will continue as the means of paying for meals etc.

For this, we require your consent for the collection of biometric information of your child. Please be assured that this information remains within the school and that the biometric information taken is an algorithm and not an actual fingerprint.

**PLEASE SIGN THE ATTACHED SLIP TO GIVE YOUR CONSENT and return to reception.**

The preference of the school is to use biometrics as this is more secure and faster than any other method of identification and we appreciate your support with regards to this matter. Please note that if you are entitled to Free School Meals, snacks do still need to be paid for. These cost 50p each day and are paid by allocating money to the snack item on your ParentPay account.

Kind regards

Mrs Menendez

PA to the Principal

### **Frequently Asked Questions**

**Q** What is 'biometric?'

**A** Biometric is simply a method of identifying an individual person. The Trust-e Cashless System uses an algorithm based scan, which reads between 50 and 130 points on the finger/thumb. It is not a fingerprint in any way, shape or form and is of use only in the Cashless System.

**Q** How does a biometric system work?

**A** The information of a scholar or staff member, who has been biometrically registered, is stored on a secure biometric controller within the school, which only your provider, Nationwide Retail Systems, can access with permission from the school. Once an account is credited, the scholar or staff member places their thumb on the EPOS Terminal Biometric Reader, which looks up their account and allows them to purchase items using only this method of identification.

**Q** How does my child register on the biometric system?

**A** Registration days will take place leading up to the 'go live' day of the Cashless System. During these days, registration terminals will be placed in the school. Your child will attend at a requested time and will be required to place their thumb on the Biometric Reader twice to obtain a matching template, which only takes a few seconds.

**I confirm that I wish my child / children to be registered on the school's Biometric Cashless Catering System with immediate effect. I give my consent for the biometric information of my child to be processed.**

I understand that I may withdraw my child's registration at any time in writing.

Child's Name	House	Relationship to Child
Name of Parent/Carer	Signature	Date



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